

Important Scottish Water Information

Address 1
Address 2
Town
Postcode

Date

Project reference

Capital/552304/GeorgeLeslie

Our delivery partner George Leslie will be carrying out this work on our behalf.

Taking care of your sewer network in Stevenston

Dear Customer,

As you may be aware, Scottish Water has been carrying out emergency repairs to the sewer network adjacent to Stevenston Beach, while also progressing a £5.5 million investment project to upgrade the rising sewer main between our pumping station in Saltcoats and the wastewater treatment works in Stevenston.

Unfortunately, the latest attempt to repair the sewer network has been unsuccessful. Following careful consideration of the potential risks to public health and the environment, we have taken the decision to suspend further repair attempts and instead install a temporary overland pipeline. This will allow us to restore normal service more quickly and provide greater operational control while longer-term solutions are completed.

The overland pipeline forms part of our wider investment programme and will help accelerate Phase 3 of the major upgrade project.

As a result, members of the public will begin to see construction of the pipeline. For public safety, the pipe will be secured within Heras fencing along its route.

During construction, there will be temporary closures of certain footpaths and roads for short periods of time, typically lasting a few hours. Appropriate signage will be in place and measures will be taken to ensure the pipeline can safely pass over or under roads and footpaths as required, maintaining access.



For more details on how we
carry out this work, visit:
scottishwater.co.uk

The temporary overland pipeline is expected to remain in place for up to six months while we complete the permanent infrastructure upgrades.

We understand the any inconvenience this may cause and thank the local community for its patience and understanding as we undertake these essential works.

Mark MacLaren
Communication Manager



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 help@scottishwater.co.uk

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Call

24/7 Customer Helpline free on:

 **0800 0778778**

If you have any special requirements during our work or would like information in an alternative format or language, please contact us.